

65 N Madison Ave Suite 201, Pasadena 8221 Rochester Ave Suite 130, Rancho Cucamonga 237 S Glendora Ave, Glendora

## To reassure our patients, local doctors, and community at

## large we have enacted new protocols:

- We have limited our schedule to guarantee no patient overlap in the office with sufficient time to <u>sanitize after each patient seen</u>
- We have installed *plexi-glass barriers* throughout the office
- We have fully equipped our staff with PPE
- We are *prescreening all patients* for prior symptoms
- We are checking temperatures before entry
- We created *drive-thru contactless appointments* for adjusting hearing aids
- We are no longer accepting walk-in appointments
- We are maintaining a "hug free/hand shake free" zone until further notice
- We have temporarily removed all magazines, and our tea & coffee services
- We have generated *instructional videos* on hearing aid care, cleaning, and cell phone trouble shooting, *available on our website for free*
- We have implemented <u>Telehealth</u>
- Patients and Doctors can *contact us via video chat on our website*
- We replaced our equipment to be more automatic and faster
- Patients can fill out forms and make payments through our website

Doctors of Hearing is here and ready to continue serving

your patients in a safe and worry free environment.

Please Call us at (626) 639-3182.